

**REMARKS**

directed to a

**REQUEST FOR COPIES OF COMPLETED FORM PTO-1449**

The above-identified application was allowed on *October 27, 2004*. Applicant has not received an initialed PTO-1449 form indicating that the references cited in the Supplemental Information Disclosure Statement dated *May 18, 2004*, and received in the USPTO on *May 21, 2004*, have been considered. (Attached for Examiner's convenience are copies of the Supplemental Information Disclosure Statement dated May 18, 2004, PTO Form 1449 and a copy of the stamped return card evidencing reception by the USPTO of the above on May 21, 2004.)

The Supplemental Information Disclosure Statement dated May 18, 2004, was filed due to the fact that the Examiner, in the Office Action dated January 29, 2004, indicated that references 6-18, as listed on Form PTO-1449 of the Supplemental Information Disclosure Statement dated and received by the USPTO on June 27, 2003, although initialed by the Examiner, were not considered because author's names, title, and publication dates were not provided on the respective Form PTO-1449.

The Supplemental Information Disclosure dated May 18, 2004 included replacement sheets for the respective Form PTO-1449, providing author's names, title, and publication dates for references 6 through 18, as well as additional copies of references 6 through 18 that were listed on the PTO Form 1449 filed June 27, 2003.

Applicant submits that the Examiner's initialing of references 6-18 on Form PTO-1449 of the Supplemental IDS dated June 27, 2003 indicates consideration of these references, although Examiner later lined through these references due to a purported inadequate indication of author's names, title, and publication dates. Applicant submitted the Supplemental IDS dated May 18, 2004 to clarify the record, and requests that Examiner initial these references now to confirm his consideration of these references.

**DOCKET NO.: MSFT-1969 (303316.10)**  
**Application No.: 09/645,014**  
**Notice of Allowance Dated: October 27, 2004**

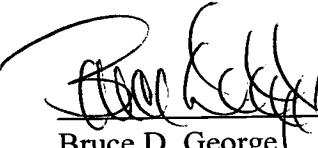
**PATENT**

A noted above, attached is a copy of the stamped return card evidencing reception by the USPTO of the Supplemental IDS received by the USPTO on May 21, 2004. Perhaps the Supplemental IDS never made it to the file. Accordingly, Applicants believe no fee is now due.

However, the Commissioner is authorized to charge payment of any fees associated with this communication and to refund any overpayment associated with this communication or during the pendency of this application to deposit account 23-3050.

Applicant respectfully requests written confirmation that each of the respective references have been considered, and invites the Examiner to contact the undersigned for any further assistance regarding this issue.

Respectfully submitted,

  
Bruce D. George  
Registration No. 43,631

Date: Jan. 13, 2005

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MSFT-1969

# ATTACHMENT

RECEIVED BY THE UNITED STATES  
PATENT AND TRADEMARK OFFICE

**Paper:** Communication Regarding Information Disclosure Statement  
(in duplicate); w/First Class Certification;USPTO-1449 ( 2 page(s));  
17 reference(s) cited/ 13 reference(s) submitted, Replacement Sheets  
for respective Form PTO-1449,Copy of PTO 1449 filed June 27,  
2003, Copy of date-stamped postcard dated June 27, 2003 return  
postcard

**Applicant(s):** Peter J. Lucas, et al.

**Title:** REMOTE SOFTWARE INSTALLATION AND  
MAINTENANCE

**Serial No:** 09/645,014  
**Filed:** August 23, 2000

**Docket No:** MSFT-1969/303316.1

**Date Sent:** May 18, 2004      **Sent By:** BDG/D.M. De Santo

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